

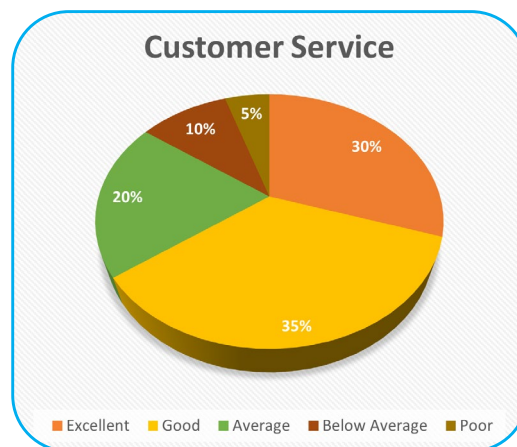
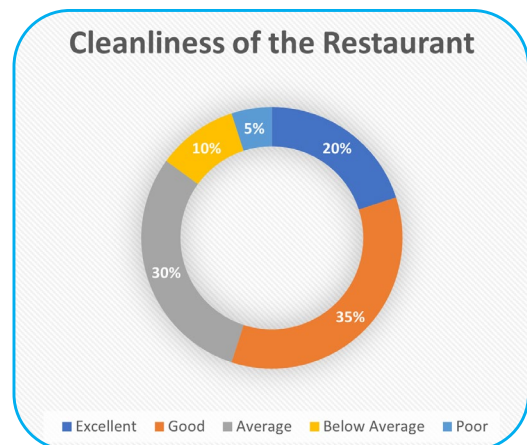
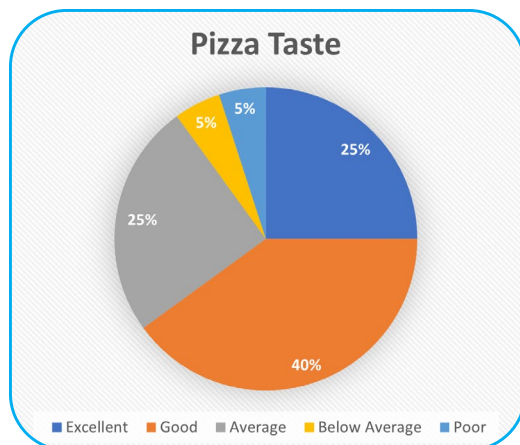
Analyzing Data

Welcome to Pizza Paradise, the most popular pizzeria in town! As part of our commitment to providing the best service, we recently conducted a customer survey to gather feedback on our pizzas and service. Now it's your turn to analyze the survey data and help us make improvements.



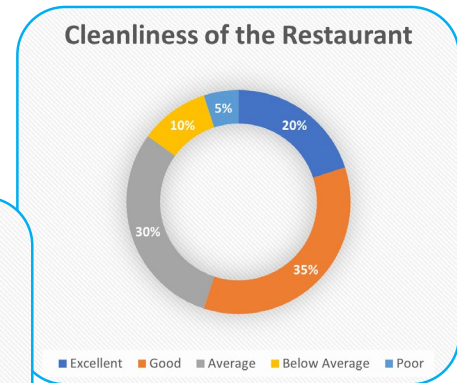
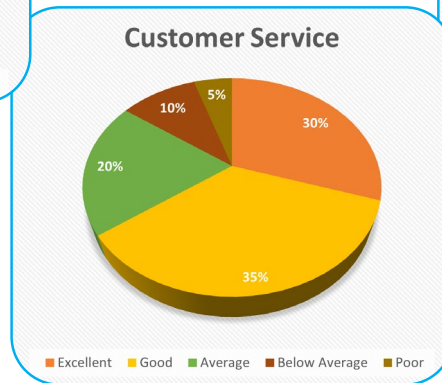
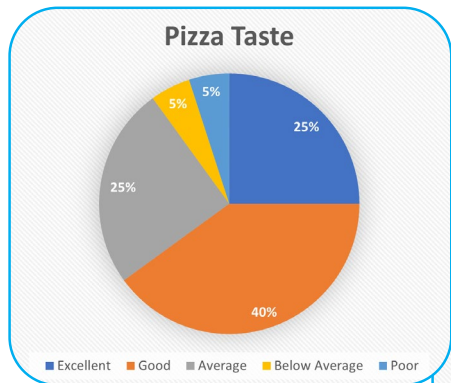
Customer Survey Data

We collected data from 100 customers who rated their experience at Pizza Paradise on a scale of 1 to 5 (1 being "Poor" and 5 being "Excellent"). Here is the summary of their ratings for different aspects of their visit.



Now that you have the survey data, let's analyze it and answer some questions on the next page to help Pizza Paradise improve its services.

Analyzing Data continued



How can you help Pizza Paradise improve its services:

1. What is the most common rating for the taste of the pizzas?

2. What percentage of customers rated the customer service as “Below Average” or “Poor”?

3. Which aspect of the restaurant received the fewest number of “Below Average” or “Poor” ratings?

4. Which area of the restaurant do you think management needs to focus on first? Why?

5. Should Pizza Paradise make any changes to their pizza recipe? Why or why not?
